invested

in protecting New Zealand's biosecurity.



Who you gonna call?

In this edition of Invested, we will 'bust'...

- Contingency plans and support. *Who you gonna call?*
- Fumigation and facts of Methyl Bromide – *How to keep your devanners safe.*
- Biosecurity Pledge – *Why you should join.*
- Pest of the Month and incorporation into your Awareness Training.
- MPI's PBV (Performance Based Verification) audits *and how we can help.*
- AP Devanning Procedure – *Helping you to understand what 'good' looks like.*
- MTF – *How we can help if your container numbers drop.*
- MPI's increased pressure to ensure ATF Manuals reflect operations. *We can help.*
- Are you exporting? *Let's bust those pesky X-ray and inspection costs!*
- First aid training – Are you meeting Worksafe's requirements? *We can help with that too!*

IVS GROUP

Welcome to the Spring Edition of Invested

We're excited to bring you the latest updates in our regular release of Invested magazine! This magazine is your go-to guide for meeting compliance requirements at your facility.

In this issue, we'll be covering a number of changes and updates, including:

- ***Updates from MPI:*** *We'll share important changes and news from the Ministry for Primary Industries (MPI).*
- ***Helpful Tips:*** *Discover practical tips and tricks to make compliance easier.*
- ***Looking Ahead:*** *Learn about new ways to work and how to adopt a high-performance attitude towards compliance.*

Our experts will break down complex biosecurity standards into simple language, making it easier for you to understand and apply.

We hope you enjoy reading this issue - it's our best yet!

We welcome your feedback and suggestions on topics you'd like us to cover.

For specific problem-solving, please feel free to get in touch with us on **0800 021 169** or email **info@ivs.co.nz**.

Scheduled, Unscheduled and Unannounced Verification

The Performance Based Verification (PBV) Programme provides for verification to be scheduled, unscheduled and unannounced. This is in-line with other MPI verification programmes.

So, what does this mean? PBV verification are Performance based assessment of the TFO and ATF , so the more confident and knowledgeable the TFO is the less you will have MPI on site which can save a lot of money and valuable time. So who you gonna call?

At IVS we have a mobile team ready to visit your site and conduct a mock PBV verification to get you warmed up and ready for MPI. Everyday compliance reduces risk and protects your business ability to import. Our BSP (Biosecurity Support Programme) can help with everything from auditing to operating manuals, signage to BIOSECURITY USE ONLY stickers.



Pledge to make a difference

At IVS, we're proud to be involved with the NZ Biosecurity Pledge and our esteemed leader, Raewyn, currently chairs the Board.

Why join the pledge?

For Pledge members, there are additional tools and resources available - such as a deck of playing cards that bring some entertainment and fun to training sessions and break rooms; a great tangible way to show customers your support to keep NZ safe.

The deck is designed to be customised by adding your company logo, and are available for members by signing into the Members' area of the Pledge website.

Want to know more? Use the QR code.

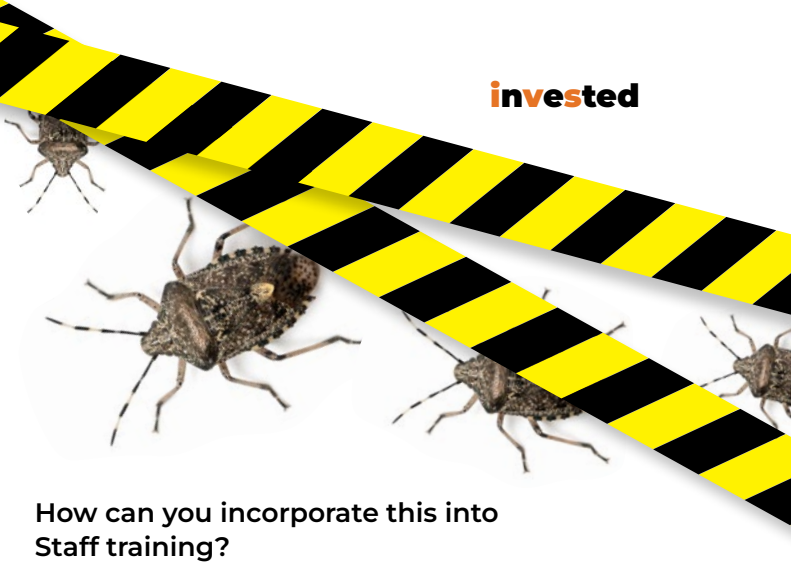
Once your request has been processed you will receive a member's pack, newsletters, access to a range of resources, and invitations to forthcoming member forums and learning sessions.

Not every business will be at the same stage on their biosecurity practices - join today to learn where you can do better.

Ko Tātou This Is Us

www.thisisus.nz

Pest of the Month Awareness Training



Brown Marmorated Stink Bugs (BMSB)

Our spotlight for this month is due to the BMSB season starting in September 2024 – expect to see tighter controls and lots MPI supervised container unpacks from 38 countires.

A great time to ensure your staff remember what *MPI Audit*, *MPI Hold* and *MPI Inspection* means and where to find it on your CDO or BACC.

The ultimate high-risk hitchhiker

As the weather turns cold in these countries and regions, the bugs look for places to go to sleep over winter. The highest risk for BMSB contamination of goods is generally from October to December - as Northern hemisphere countries begin to descend into winter.

Risk goods such as vehicles, machinery, and parts can provide ideal sites for a winter slumber, but BMSB may contaminate other goods. To help reduce the chance of BMSB contaminating your goods before they are exported, ask your exporter to:

- *reduce storage times – ensure goods are not stored for long periods before shipping.*
- *keep your exporting goods separate by distance or by using chemicals to other permanent fixtures, stored goods and any potential winter slumber opportunities for the nasty bug.*

Brown Marmorated Stink Bugs (BMSB) are a serious pest for agriculture and horticulture and can be a social nuisance. We don't want them in New Zealand. If you're importing vehicles, machinery or parts, or sea containers from Italy, check what BMSB requirements may apply to you. Let's **ghost** these stinky pests!

How can you incorporate this into Staff training?

The fact sheet provides some good facts about how BMSB can arrive, how to identify and what to do (see QR code below). We suggest you pass out the fact sheet, read and then get together to discuss 'how' and 'where' it could arrive in your cargo. Then we suggest a short quiz, as the TFGEN requires TFOs to 'verify competency'. For example:

1. *Describe the BMSB.*
2. ***Who you gonna call?** (MPI on 0800 80 99 66).*
3. *What could it do to the horticulture industry?*
4. *What can our exporter do to help us prevent it getting into a container?*

This training can be incorporated into your operating manuals and used to support Biosecurity Awareness – just remember to meet the 3.12 of the TFGEN p12, as we need to keep the records of who trained, verify competency and what material was delivered. Easy.

IVS also has an online Biosecurity Awareness training course with a quiz which can support you. Free with every Biosecurity Support Programme membership or $53.50 + GST per person if you're not a member.





Download the MPI BMSB Fact Sheet here.

IVS Shop Update

We are constantly assessing and reviewing our products. Check out our latest additions.

Due to popular demand, we have an exclusive **IVS Container Padlock**. These are extremely useful for securing containers on *MPI Hold*, *Audit* or *Inspection*. Also handy for when you're leaving your container overnight or, most importantly, locking away your lunch from those pesky workmates! An important addition to your biosecurity kit.



We're also introducing **IVS Container Straps**, after our own MTF staff (who are devanning thousands of containers per year) had a few doors open and explode goods everywhere! This can be very dangerous, with some containers ready to burst. Use the straps on container doors to assist with opening and prevent goods (and ghosts) pushing on doors and flattening you or your workmates!



A Few More Biosecurity Awareness Ideas

Show your knowledge and win with the team at IVS!

Cut out the following devanning procedures and ask your staff to put them in order. We will give away **10 free online first aid awareness courses** – just let us know who at your facility got the most correct!

AP devanning procedure

1. *Have a torch and insecticide spray ready. (We encourage a LED torch which makes spider webs glow).*
2. *Slightly open one door slowly while holding torch in the other hand.*
3. *Look up for flying insects.*
4. *Look down for crawling insects.*
5. *Check the inside of the door.*
6. *Check the door sill and seals.*
7. *Open the door for a more thorough check.*
8. *Check the front packages or pallets.*
9. *If no contamination is found open the second door also checking (steps 2 to 6).*
10. *Devan the container checking goods as they are removed.*
11. *Conducting a final internal check when a container is empty.*
12. *Do not leave the container door until container is cleared from any contamination and container is swept using biosecurity equipment.*
13. *Notifying the TFO and/ or MPI immediately of any contaminations found.*



Add a few more bonus questions to split a tie, eg. '*What needs to be in your biosecurity kit?*':

- *a working torch, powerful enough to inspect the inside of a container.*
- *a broom, brush and pan.*
- *dual-action insecticide (with both knock down and residual ingredients as required by MPI) Scan the QR code below to access the info.*
- *a sturdy, lined, biosecurity bin with tight fitting or lockable lid for biosecurity waste.*



Methyl Bromide Gas

The not so secret weapon for ghosting bugs!

PCBUs (Person conducting a business or undertaking) have a duty to ensure, so far as is reasonably practicable, the health and safety of workers, and that others are not put at risk from their work.

Risks must be eliminated so far as is reasonably practicable. If a risk can't be eliminated, it must be minimised so far as is reasonably practicable.

PCBUs must monitor workplace conditions and worker health, so far as is reasonably practicable, if exposure to a particular health risk warrants it (eg. you are not certain on reasonable grounds whether your workers are being exposed to a substance above its workplace exposure standard level).

This guidance provides advice for PCBUs on how exposure monitoring can be carried out to minimise the risk to workers from harmful substances while unloading or inspecting containers.

For containers fumigated in New Zealand by local fumigation companies:

- *There will be a sign on the container warning that it has been fumigated.*
- *Containers will have been ventilated – but because the fumigant will continue to be released from goods and packaging, there will likely still be fumigant and off-gases in them. Think about any absorbent materials in packaging or goods, Methyl Bromide is a heavy gas it can settle in cylinders and open cavities (eg. garden pots, matresses, etc.).*

For containers fumigated before entering New Zealand:

- *There may be no warning signs on the container or anything in the container's paperwork to show that it has been fumigated.*
- *Fumigant and off-gases may be inside the container.*

WHAT IS IT?

Methyl bromide

- It's a colourless gas.
- It's practically odourless but has a sweet chloroform-like smell at high levels (over 21 ppm).
- It's toxic if you breathe it, ingest it or absorb it through the skin.

EXPOSURE SYMPTOMS INCLUDE:

- Headaches, dizziness, nausea, vomiting, tremor, slurred speech.
- Irritation to eyes, respiratory system and skin (eg. blistering)
- Death at high doses.

EQUIPMENT TO DETECT IT IN CONTAINERS:

- Colorimetric gas detection tubes
- Halogen leak detector
- Methyl bromide-specific gas detectors *(electrochemical sensor)* – this may give the most accurate results *(recommended)*
- Portable mass spectrometer *(recommended)*

Information source: Methyl Bromide Gas info from page 11 of Worksafe Guidelines (www.worksafe.govt.nz)

Border Activities

Border activity for June 2024

Passenger Total Arrivals	430,514
Risk Items Seized	7,544
Risk Items Treated or Destroyed	5,014
Infringement Notices	598
Mail Items Screened	873,197
Mail Items Requiring Further Inspection	1,346
Risk Mail Items Treated or Destroyed	184
Sea Containers Arrivals	59,258
Sea Containers Inspected	3,520
Cargo Lines of Interest to MPI	16,930
Cargo Lines Inspected	4,803
Cargo Lines Treated, Reshipped or Destroyed	833

New Container Checks Portal

In our training courses we are getting a lot of APs who are struggling with the new Container Checks Portal (CCP) and the need to use *RealMe* to log into the system. There will be a link provided for you to access *RealMe* and connect the MPI's CCP.

You can set up a *RealMe* login at any time, as this is important for any government website (eg. IRD). It is only a login you will need for the CCP website – not a *RealMe* verified identity. If you have any questions about this change, please contact MPI or check out the login guide at the QR code shown here.

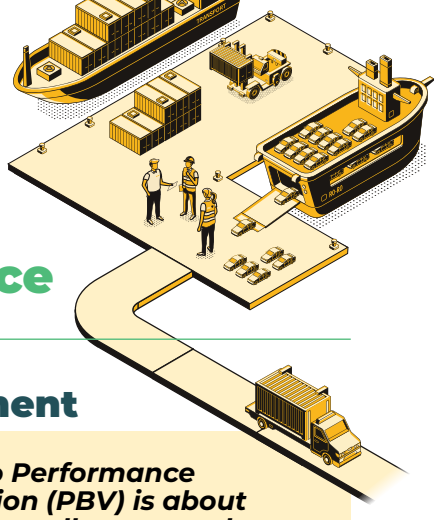
Remember, ALL containers need to reported within 48 hours and, if you're a TFO without an AP number, you can now login to view the submitted inspections page - a great way to ensure your APs are reporting every CDO/BACC on the CCP. We suggest a 10% sample from each AP to identify which APs may need more support.

TF Operating Manuals – MPIs Increased Pressure

MPI have been placing increased scrutiny on Operating Manuals to ensure they reflect the operational practice on site to manage the risks associated with your specific goods and the countries you import from. It's important to get this right, treat it as a live document and measure its effectiveness. Need help? We can assist with working together and generating an operating manual which reflects your process. The best option is our Support Programme which comes with a **free TF Operating Manual and annual audit**.

All MPI 2024-2025 season infringement fees are due to not complying with the operating standards {154N(17)(b)(v)} we can make sure your not a statistic!

UPDATE



New PBV Compliance

MPI's Statement

> ***Transitioning to Performance Based Verification (PBV) is about doing the basics well to strengthen compliance. We currently have a resource intensive, one size fits all approach to verification.***

PBV will encourage better compliance by decreasing verification frequency for operators who are more consistently compliant. For more info, use the QR code.

What does this mean?

This means we, as TFOs, need to demonstrate to MPI how we manage our own facility and the risks we potentially have, what we do with our particular goods, and countries we import from. We need to articulate this and demonstrate the operating standards section 3 of TFGEN.

Take the attitude that MPI are *"great people... but the less you see of them, the better!"*

So, who you gonna call?

IVS have a new Biosecurity Support Programme (BSP). We can come onsite and provide a mock *'MPI PBV visit and internal audit'* to help you identify areas that you may need to put more focus on to ensure MPI has confidence and also to keep NZ safe.

Our new BSP programme provides biosecurity support with internal auditing, PBV warm-ups, TF Operating Manuals, advice on tap, plus a heap of free training! To get started, call us on 0800 021 169.

Compliance is always a challenge but we have the team to turn that into an opportunity.

Over the last 12 months MPI have:

- *124 Letters of Intention to suspend the TF were issued due to the operator not responding effectively to PBVs. Often these can be complex, but our experience and library of resources can help with practical tips.*
- *Suspended 8 TFs.*
- *Issued 74 Infringement Notices to TF operators for various failures of Section 3 of the TFGEN.*

The best way to avoid this is a sharp operating manual reflecting your good business practices. If you are issued with a Corrective Action Plan, call us – we can help!

Ready for Anything



The Power of First Aid in a Safe Workplace

Imagine this: You're working hard, focused on your tasks, when suddenly an unexpected accident happens...

In that moment, having a trained first aider nearby can make all the difference. They're the heroes who can quickly assess the situation, provide immediate care, and even potentially save a life.

Worksafe states '*All workers must be provided with first aid facilities, equipment and access to first aiders.*'

That's why it's so important to have enough first aiders in your workplace. By following New Zealand's WorkSafe guidelines, you're not only protecting your employees but also creating a safer and more supportive environment. When everyone feels safe and cared for, productivity and morale soar. So let's make sure our workplaces are equipped to handle any emergency – it's a small investment for a big payoff.

IVS Training have range of First Aid courses to suit all levels. To learn more, visit us at **www.ivstraining.co.nz**.

HeartRescue Team Training

Learn how to save a life with our CPR/AED training. Ensure your staff know what to do should they be there when someone suffers from a heart attack. Group training up to 20x people. We come to you! **From $600* + GST.**

**(conditions apply)*

Rentokil Discontinues Fumigation

Graeme Ford National Specialist Services Manager announced, on 16th July, that Rentokil have made the decision to discontinue providing fumigation services.

"We are fully aware of the potential impact of this decision on biosecurity in New Zealand, and we are committed to working closely with our business partners to ensure a smooth transition during this period."

This may have complication for your nominated Fumigation Supplier (check part 2 of your Operating Manual, as 2.10 states our approved treatment supplier). Update your manual and don't forget to list the amendment in the operating manual amendment register. Use the code provided to visit MPI's approved treatment providers.

Who you Gonna Call?

We have a brand new Biosecurity Support Programme now with far more benefits to support your importing requirements. Benefits include:

- *Invested magazine plus supplements for your internal awareness training*
- *Free Annual manual review and PBV Verification audit*
- *Free online First Aid basic training for one person*
- *Frameable wall certificate*
- *10% off Biosecurity training*
- *10% off onsite bookings for any course*
- *10% off First Aid training*
- *10% off IVS Biosecurity Shop items*
- *10% off our AP-only service*
- *Free Bio Awareness online training (for up to 10 people)*
- *0800 trouble supporting help*
- *Free First Aid Kit (first year only)*
- *Free AP High-Vis vest*

Our **trained Assessors** can come and support your compliance requirements, but in a productive manner, which often increases workflow and container devanning.

Biosecurity Kits are a hot seller – easy solved with a all-in-one ATF compliant kit.

Operating Manuals – we now have customized manuals which a larger section for contingency planning (Section 3.11 of TFGEN).

Biosecurity Awareness Training – we offer customized training where our photographer and videographer can come on site and design a training package which specifically suits your business and meets the requirements of TFGEN 3.12.

Contingency Plan for APs

Hot MPI topic and vitally important - do your APs know what to do when things are not going right?
We have added a library of ideas to our TF Operating Manuals which can support your facility!



So you export, lets bust those pesky inspection and x-ray fees by becoming a known customer with AirCertifyNZ.

Complying with New Zealand's Airfreight Security Regulations, when sending cargo, means you must go through complex processes and protocols being enforced by CAA. You can avoid this simply by becoming a *Known Customer* to your RACA (Regulated Air Cargo Agent).

Why you should be a Known Customer?

If you are not a *Known Customer*, your goods must either be inspected or x-rayed before they can be exported. This will incur further cost, freight delays and extra time.

By joining AirCertifyNZ, you can register with multiple RACAs and enjoy a hassle-free exporting process. Use the QR code to find out more.

Benefits of Group Compliance Training

Guess what? We can also bust compliance costs with training at your business.

Save Time and Money
Group training lets you teach many employees at once, which saves money on travel and materials.

Learn Together
When employees learn in a group, they can share ideas and discuss topics. This helps everyone understand compliance better.

Build Team Spirit
Group training creates a fun and friendly atmosphere, helping employees work better together and feel more connected.

Less Travel
Having training in one location or online means less time spent traveling, so employees can focus more on their work.

How to Make It Work
To run effective group training:

- *Keep the group small for better focus.*
- *Use fun activities to make learning enjoyable.*
- *Offer flexible training options, like coming to your office.*
- *Split large groups into smaller sessions to keep things running smoothly.*

By using group training, companies can improve compliance knowledge while also building a stronger team.

Courses we can bring to you include Manual Handling, Dangerous Goods, First Aid, MPI Accredited Persons, etc.

Get in touch to book a group training at your business.

Get in touch

Our nationwide team is available to discuss your requirements, please contact us on **0800 021 169**, visit us at **www.ivs.co.nz** or email:

General Enquiries	**info@ivs.co.nz**
Training	**training@ivs.co.nz**
ePhyto and Logs	**phyto@ivs.co.nz**
MTF	**mtf@ivs.co.nz**
Vehicles	**inspections@ivs.co.nz**
Biosecurity	**bsp@ivs.co.nz**
Air Certify	**aircertify@ivs.co.nz**
Lab (NZ)	**info@ivs.co.nz**
Lab (Aus)	**info@ivs.co.nz**

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